### 1A. Continuum of Care (CoC) Identification

#### **Instructions:**

For guidance on completing this form, please reference the FY 2016 CoC Application Detailed Instructions and the FY 2016 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

**1A-1. CoC Name and Number:** PR-503 - South-Southeast Puerto Rico CoC

**1A-2. Collaborative Applicant Name:** Coalicion de Coaliciones Pro Personas Sin

Hogar de PR, Inc.

1A-3. CoC Designation: CA

**1A-4. HMIS Lead:** Coalicion de Coaliciones Pro Personas Sin

Hogar de PR, Inc.

### 1B. Continuum of Care (CoC) Engagement

#### Instructions:

For guidance on completing this form, please reference the FY 2016 CoC Application Detailed Instructions and the FY 2016 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

1B-1. From the list below, select those organizations and persons that participate in CoC meetings.

Then select "Yes" or "No" to indicate if CoC meeting participants are voting members or if they sit on the CoC Board.

Only select "Not Applicable" if the organization or person does not exist in the CoC's geographic area.

| Organization/Person Categories                     | Participates<br>in CoC<br>Meetings | Votes,<br>including<br>electing<br>CoC Board | Sits<br>on<br>CoC Board |
|--|------------------------------------|--|-------------------------|
| Local Government Staff/Officials                   | Yes                                | Yes  | Yes                     |
| CDBG/HOME/ESG Entitlement Jurisdiction             | Yes                                | Yes  | Yes                     |
| Law Enforcement                                    | Yes                                | No   | No                      |
| Local Jail(s)                                      | Not Applicable                     | No   | Not Applicable          |
| Hospital(s)  | Yes                                | No   | No                      |
| EMT/Crisis Response Team(s)                        | No                                 | No   | No                      |
| Mental Health Service Organizations                | Yes                                | Yes  | Yes                     |
| Substance Abuse Service Organizations              | Yes                                | Yes  | Yes                     |
| Affordable Housing Developer(s)                    | Yes                                | Yes  | Yes                     |
| Public Housing Authorities                         | Yes                                | Yes  | Yes                     |
| CoC Funded Youth Homeless Organizations            | No                                 | No   | No                      |
| Non-CoC Funded Youth Homeless Organizations        | Yes                                | No   | No                      |
| School Administrators/Homeless Liaisons            | No                                 | No   | No                      |
| CoC Funded Victim Service Providers                | Yes                                | Yes  | Yes                     |
| Non-CoC Funded Victim Service Providers            | Yes                                | No   | No                      |
| Street Outreach Team(s)                            | Yes                                | Yes  | Yes                     |
| Youth advocates                                    | No                                 | No   | No                      |
| Agencies that serve survivors of human trafficking | No                                 | No   | No                      |
| Other homeless subpopulation advocates             | Yes                                | Yes  | Yes                     |
| Homeless or Formerly Homeless Persons              | Yes                                | Yes  | Yes                     |
|  |                                    |  |                         |
|  |                                    |  |                         |
|  |                                    |  |                         |

| F12016 Coc Application   Fage 2   09/14/2016 |  | FY2016 CoC Application | Page 2 | 09/14/2016 |
|--|--|------------------------|--------|------------|
|--|--|------------------------|--------|------------|

1B-1a. Describe in detail how the CoC solicits and considers the full range of opinions from individuals or organizations with knowledge of homelessness or an interest in preventing and ending homelessness in the geographic area. Please provide two examples of organizations or individuals from the list in 1B-1 to answer this question.

The PR-503 CoC is fully participating in the CDBG/HOME/ESG Entitlement Jurisdictions Consultation process to collect opinions from individuals and organizations in preventing and ending homelessness within the CoC geographic area. On other efforts, the PR-503 CoC is actively participating in collaboration with the PR-502 Balance of State CoC in joint committees, including Veterans, Chronic, and Youth Committees, and an Ad Hoc Relocation Committee created to relocate residents of CoC homeless service providers not funded in the CoC Competition 2015. These committees are having ample participation of Local Government Staff, Entitlement Jurisdictions, Mental Health Service Organizations, Substance Abuse Service Organizations, Affordable Housing Developers, Public Housing Authorities. The CoC leadership is also collaborating with the local ICE's Community Committee dealing with human trafficking, especially among homeless youth.

1B-1b. List Runaway and Homeless Youth (RHY)-funded and other youth homeless assistance providers (CoC Program and non-CoC Program funded) who operate within the CoC's geographic area.

Then select "Yes" or "No" to indicate if each provider is a voting member or sits on the CoC Board.

| Youth Service Provider<br>(up to 10)    | RHY Funded? | Participated as a<br>Voting Member in<br>at least two CoC<br>Meetings between<br>July 1, 2015 and<br>June 20, 2016. | Sat on CoC Board<br>as active member<br>or official at any<br>point between<br>July 1, 2015 and<br>June 20, 2016. |
|---|-------------|---|---|
| Centro de Servicios a la Juventud, Inc. | Yes         | No  | No  |
|   |             |   |   |
|   |             |   |   |
|   |             |   |   |
|   |             |   |   |
|   |             |   |   |
|   |             |   |   |
|   |             |   |   |
|   |             |   |   |
|   |             |   |   |

1B-1c. List the victim service providers (CoC Program and non-CoC Program funded) who operate within the CoC's geographic area.

Then select "Yes" or "No" to indicate if each provider is a voting member

| FY2016 CoC Application | Page 3 | 09/14/2016 |
|------------------------|--------|------------|
|------------------------|--------|------------|

#### or sits on the CoC Board.

| Victim Service Provider<br>for Survivors of Domestic Violence<br>(up to 10) | Participated as a<br>Voting Member in at<br>least two CoC<br>Meetings between<br>July 1, 2015 and June<br>30, 2016 | Sat on CoC Board as<br>active member or<br>official at any point<br>between July 1, 2015<br>and June 30, 2016. |
|---|--|--|
| Hogar Nueva Mujer   | Yes  | Yes  |
| Proyecto Matria, Inc.   | Yes  | No   |
| Casa de la Bondad   | Yes  | No   |
|   |  |  |
|   |  |  |
|   |  |  |

# 1B-2. Explain how the CoC is open to proposals from entities that have not previously received funds in prior CoC Program competitions, even if the CoC is not applying for new projects in 2016. (limit 1000 characters)

The CoC welcomes the participation of entities that are new to the Continuum of Care. First, every year we invite publically all interested organizations to join our assemblies, where program competition is discussed. Informally, current member organizations of the CoC provide orientation to organizations on how to provide services to our target population and on joining the CoC. Our Planning Committe is formalizing the creation of regional committees to more proactively attract organizations that currently provide, or are interested in providing, services to the homeless as a way to increase applications by new entities (e.g. faith based organization). An example from last year, PathStone Corporation (an entity that had not received funding previously) submitted and was awarded a PSH project. This year, the Municipality of Caguas, submitted a proposal for the first time on a CoC application.

1B-3. How often does the CoC invite new Semi-Annually members to join the CoC through a publicly available invitation?

| FY2016 CoC / | Application  | Page 4  | 09/14/2016 |
|--------------|--------------|---------|------------|
| 1 12010 0007 | (ppilodilori | . ago . | 00/11/2010 |

### 1C. Continuum of Care (CoC) Coordination

#### Instructions:

For guidance on completing this form, please reference the FY 2016 CoC Application Detailed Instructions and the FY 2016 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

1C-1. Does the CoC coordinate with Federal, State, Local, private and other entities serving homeless individuals and families and those at risk of homelessness in the planning, operation and funding of projects? Only select "Not Applicable" if the funding source does not exist within the CoC's geographic area.

| Funding or Program Source  | Coordinates with Planning,<br>Operation and Funding of<br>Projects |
|--|--|
| Housing Opportunities for Persons with AIDS (HOPWA)  | Yes  |
| Temporary Assistance for Needy Families (TANF)   | Yes  |
| Runaway and Homeless Youth (RHY)   | Yes  |
| Head Start Program   | No   |
| Housing and service programs funded through Federal, State and local government resources. | Yes  |

1C-2. The McKinney-Vento Act, requires CoC's to participate in the Consolidated Plan(s) (Con Plan(s)) for the geographic area served by the CoC. The CoC Program Interim rule at 24 CFR 578.7 (c) (4) requires the CoC to provide information required to complete the Con Plan(s) within the CoC's geographic area, and 24 CFR 91.100(a)(2)(i) and 24 CFR 91.110 (b)(2) requires the State and local Con Plan jurisdiction(s) consult with the CoC. The following chart asks for the information about CoC and Con Plan jurisdiction coordination, as well as CoC and ESG recipient coordination.

CoCs can use the CoCs and Consolidated Plan Jurisdiction Crosswalk to assist in answering this question.

|  | Number |
|--|--------|
| Number of Con Plan jurisdictions with whom the CoC geography overlaps  | 1      |
| How many Con Plan jurisdictions did the CoC participate with in their Con Plan development process?  | 20     |
| How many Con Plan jurisdictions did the CoC provide with Con Plan jurisdiction level PIT data?   | 20     |
| How many of the Con Plan jurisdictions are also ESG recipients?  | 3      |
| How many ESG recipients did the CoC participate with to make ESG funding decisions?  | 3      |
| How many ESG recipients did the CoC consult with in the development of ESG performance standards and evaluation process for ESG funded activities? | 3      |

The number of Con Plan jurisdictions the CoC participated with in Con Plan development and PIT data cannot exceed the number of Con Plan

| FY2016 CoC Application Page 5 09/14/2016 |
|--|
|--|

#### jurisdictions that overlap in the CoC's geographic area.

1C-2a. Based on the responses provided in 1C-2, describe in greater detail how the CoC participates with the Consolidated Plan jurisdiction(s) located in the CoC's geographic area and include the frequency and type of interactions between the CoC and the Consolidated Plan jurisdiction(s). (limit 1000 characters)

Since last year's competition, our CoC set as a priority to work more closely with key Consolidated Plan jurisdictions. CoC PR503 participates annually in the stages of planning and citizen participation. The participation exceeds the annual request for information related to the Consolidated Plan process. Participation has included making recommendations on the use of CDBG funds related to eligible activities to assist homeless, such as Homeless Prevention, Emergency Shelter, etc. The CoC has also made recommendations on the use of HOME Program Funds. Annually, the CoC participates in the Mandatory Public Hearings conducted by the state and the entitlement municipalities. Our CoC's main responsibility is the Consultation Process with the ESG recipients and participating in the planning and citizen participation stages of Consolidated Plans.

1C-2b. Based on the response in 1C-2, describe how the CoC is working with ESG recipients to determine local ESG funding decisions and how the CoC assists in the development of performance standards and evaluation of outcomes for ESG-funded activities. (limit 1000 characters)

Our CoC, through our Planning and Performance Committee, evaluates and responds to the consultation of the ESG recipients located within our geographic area. In our case this totals 3 jurisdictions: Puerto Rico State Department of Family, Municipality of Caguas and Municipality of Ponce. This feedback includes aspects related to ESG elegible activities; institutional services policy applicable to the homeless population; performance levels applicable to the available ESG funded activities in the jurisdiction recipients of the ESG funds; and assessment processes applicable to services provided in the jurisdiction. Annually,PIT and HIC data is used to recommend ESG recipients how to distribute funding along elegible unrestricted activities.

1C-3. Describe how the CoC coordinates with victim service providers and non-victim service providers (CoC Program funded and non-CoC funded) to ensure that survivors of domestic violence are provided housing and services that provide and maintain safety and security. Responses must address how the service providers ensure and maintain the safety and security of participants and how client choice is upheld. (limit 1000 characters)

In collaboration with the CAS and other private and public organization, participants are referred to access specialized services to victims of domestic

| FY2016 CoC Application | Page 6 | 09/14/2016 |
|------------------------|--------|------------|
|------------------------|--------|------------|

situation and how to proceed if any threats arise.

violence, to ensure they are located in a secure and stable housing placement. Participants are interviewed to develop an individualized service plan based on their specific needs, including family and personal needs assessment, safety & security risk-factors, other support resources, and personal goals. Collaborative agreements with public and private agencies, services are coordinated to implement the individual service plan. In the initial and subsequent interviews, participants are provided with information on security measures and standards to consider when choose their housing options, such as location, emergency services, and housing quality standards, to increase their awareness on their

safety and security issues to consider with their special domestic violence

1C-4. List each of the Public Housing Agencies (PHAs) within the CoC's geographic area. If there are more than 5 PHAs within the CoC's geographic area, list the 5 largest PHAs. For each PHA, provide the percentage of new admissions that were homeless at the time of admission between July 1, 2015 and June 30, 2016 and indicate whether the PHA has a homeless admissions preference in its Public Housing and/or Housing Choice Voucher (HCV) program.

|                            | \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \   |  |
|----------------------------|---|--|
| Public Housing Agency Name | % New Admissions into Public Housing and Housing Choice Voucher Program from 7/1/15 to 6/30/16 who were homeless at entry | PHA has General or<br>Limited Homeless<br>Preference |
| Municipality of Ponce      | 31.00%  | Yes-Both   |
| Municipality of Humacao    | 67.00%  | Yes-Both   |
| Municipality of San Germán | 27.00%  | Yes-Both   |
| Municipality of Naguabo    | 24.00%  | Yes-Both   |
| Municipality of Jayuya     | 20.00%  | Yes-Both   |

If you select "Yes--Public Housing," "Yes--HCV," or "Yes--Both" for "PHA has general or limited homeless preference," you must attach documentation of the preference from the PHA in order to receive credit.

1C-5. Other than CoC, ESG, Housing Choice Voucher Programs and Public Housing, describe other subsidized or low-income housing opportunities that exist within the CoC that target persons experiencing homelessness. (limit 1000 characters)

Within our CoC, in addition to COC, ESG, and HCVP, there are several other subsidized or low-income housing opportunities that benefit persons experiencing homelessness. These programs include HOPWA, HUDVASH, and HUD Multifamily units. HUDVASH, according to our latest HIC, provides 10 units in total, 5 households with children and 5 without children; 24 participants in total. Within our CoC HUD also possesses several multifamily projects, many of whom have vacant units. Our CoC has also been proactive in approaching other HUD funded multifamily property managers to help them understand the challenges and characteristics of the homeless population. This effort includes providing technical assistance for creating admission priorities for homeless.

| FY2016 CoC Application | Page 7 | 09/14/2016 |
|------------------------|--------|------------|

Invited by HUD Multifamily office in San Juan, the CoC presented at the SAHMA Conference held this past year in Puerto Rico as a way to market to properties and managers.

## 1C-6. Select the specific strategies implemented by the CoC to ensure that homelessness is not criminalized in the CoC's geographic area. Select all that apply.

| Engaged/educated local policymakers: | X |
|--------------------------------------|---|
| Engaged/educated law enforcement:    | X |
| Implemented communitywide plans:     |   |
| No strategies have been implemented  |   |
| Other:(limit 1000 characters)        |   |
|                                      |   |
|                                      |   |
|                                      |   |

### 1D. Continuum of Care (CoC) Discharge Planning

#### Instructions:

For guidance on completing this form, please reference the FY 2016 CoC Application Detailed Instructions and the FY 2016 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

1D-1. Select the system(s) of care within the CoC's geographic area for which there is a discharge policy in place that is mandated by the State, the CoC, or another entity for the following institutions? Check all that apply.

| ٠٠٠٩٠٠                   |   |  |
|--------------------------|---|--|
| Foster Care:             | X |  |
| Health Care:             | х |  |
| Mental Health Care:      | X |  |
| Correctional Facilities: | X |  |
| None:                    |   |  |

1D-2. Select the system(s) of care within the CoC's geographic area with which the CoC actively coordinates with to ensure institutionalized persons that have resided in each system of care for longer than 90 days are not discharged into homelessness. Check all that apply.

| Foster Care:             | X |
|--------------------------|---|
| Health Care:             | X |
| Mental Health Care:      | X |
| Correctional Facilities: | X |
| None:                    |   |

1D-2a. If the applicant did not check all boxes in 1D-2, explain why there is no coordination with the institution(s) that were not selected and explain how the CoC plans to coordinate with the institution(s) to ensure persons

| FY2016 CoC Application Page 9 09/14/2016 |
|--|
|--|

discharged are not discharged into homelessness. (limit 1000 characters)

N/A

## 1E. Centralized or Coordinated Assessment (Coordinated Entry)

#### Instructions:

For guidance on completing this form, please reference the FY 2016 CoC Application Detailed Instructions and the FY 2016 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

The CoC Program Interim Rule requires CoCs to establish a Centralized or Coordinated Assessment System which HUD refers to as the Coordinated Entry Process. Based on the recent Coordinated Entry Policy Brief, HUD's primary goals for the coordinated entry process are that assistance be allocated as effectively as possible and that it be easily accessible no matter where or how people present for assistance.

1E-1. Explain how the CoC's coordinated entry process is designed to identify, engage, and assist homeless individuals and families that will ensure those who request or need assistance are connected to proper housing and services. (limit 1000 characters)

The Coordinated Assessment System operates from two strategically located service centers in Caguas and Ponce, (see figure 1), including a toll-free number (1-855-843-4661), and requires collaborative agreements, or memorandum of understandings (MOU), between CAS and the network of homeless service and housing providers serving the geographic area of the PR-503 CoC. This MOUs clearly identifies the mutual conditions and responsibilities among agencies to assure the quality and consistency of the services in their path to long-term stability. CAS operates with a team of community professionals comprised of a Project Coordinator, an Operational Support Officer, Social Workers, Case Managers, and Outreachers. CAS service structure is designed to unify the efforts, eliminating access barriers to services, this structure is divided in four phases: Standardized Access & Evaluation, and Coordinated Referral & Placement.

1E-2. CoC Program and ESG Program funded projects are required to participate in the coordinated entry process, but there are many other organizations and individuals who may participate but are not required to do so. From the following list, for each type of organization or individual, select all of the applicable checkboxes that indicate how that organization or individual participates in the CoC's coordinated entry process. If there are other organizations or persons who participate but are not on this list, enter the information in the blank text box, click "Save" at the bottom of

| FY2016 CoC Application   Page 11   09/14/2016 |  | Page 11 | 09/14/2016 |
|---|--|---------|------------|
|---|--|---------|------------|

#### 156143351 COC\_REG\_2016\_135763

#### the screen, and then select the applicable checkboxes.

| Organization/Person Categories              | Participate<br>s in<br>Ongoing<br>Planning<br>and<br>Evaluation | Makes<br>Referrals<br>to the<br>Coordinate<br>d Entry<br>Process | Receives<br>Referrals<br>from the<br>Coordinate<br>d Entry<br>Process | Operates<br>Access<br>Point for<br>Coordinate<br>d Entry<br>Process | Participate<br>s in Case<br>Conferenci<br>ng | Does not<br>Participate | Does not<br>Exist |
|---|---|--|---|---|--|-------------------------|-------------------|
| Local Government Staff/Officials            | X   | X  | X   |   | X  |                         |                   |
| CDBG/HOME/Entitlement Jurisdiction          | x   | x  | x   | x   | x  |                         |                   |
| Law Enforcement                             |   |  |   | x   |  |                         |                   |
| Local Jail(s)                               |   |  |   |   |  |                         | x                 |
| Hospital(s)                                 |   |  |   |   | X  |                         |                   |
| EMT/Crisis Response Team(s)                 |   |  |   |   |  | x                       |                   |
| Mental Health Service Organizations         | X   | X  | x   | x   | X  |                         |                   |
| Substance Abuse Service Organizations       | x   | x  | x   | x   | x  |                         |                   |
| Affordable Housing Developer(s)             | X   | X  | x   | X   | X  |                         |                   |
| Public Housing Authorities                  | X   | X  | x   | x   | X  |                         |                   |
| Non-CoC Funded Youth Homeless Organizations |   |  |   |   |  |                         | x                 |
| School Administrators/Homeless Liaisons     |   |  |   |   |  | x                       |                   |
| Non-CoC Funded Victim Service Organizations |   |  |   |   |  | x                       |                   |
| Street Outreach Team(s)                     | x   | x  | x   | x   | x  |                         |                   |
| Homeless or Formerly Homeless Persons       | x   | X  |   |   | X  |                         |                   |
|   |   |  |   |   |  |                         |                   |
|   |   |  |   |   |  |                         |                   |
|   |   |  |   |   |  |                         |                   |

| FY2016 CoC Application | Page 12 | 09/14/2016 |
|------------------------|---------|------------|

#### 156143351 COC\_REG\_2016\_135763

## 1F. Continuum of Care (CoC) Project Review, Ranking, and Selection

#### Instructions

For guidance on completing this form, please reference the FY 2016 CoC Application Detailed Instructions and the FY 2016 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

## 1F-1. For all renewal project applications submitted in the FY 2016 CoC Program Competition complete the chart below regarding the CoC's review of the Annual Performance Report(s).

| How many renewal project applications were submitted in the FY 2016 CoC Program Competition?  | 28      |
|---|---------|
| How many of the renewal project applications are first time renewals for which the first operating year has not expired yet?  | 8       |
| How many renewal project application APRs were reviewed by the CoC as part of the local CoC competition project review, ranking, and selection process for the FY 2016 CoC Program Competition? | 28      |
| Percentage of APRs submitted by renewing projects within the CoC that were reviewed by the CoC in the 2016 CoC Competition?   | 140.00% |

## The number of Project Application APRs reviewed cannot exceed the number available for review.

1F-2 - In the sections below, check the appropriate box(es) for each selection to indicate how project applications were reviewed and ranked for the FY 2016 CoC Program Competition. Written documentation of the CoC's publicly announced Rating and Review procedure must be attached.

| Performance outcomes from APR reports/HMIS: |   |
|---|---|
| % permanent housing exit destinations       | Х |
| % increases in income                       | Х |
|   |   |
| Monitoring criteria:                        |   |
| Utilization rates                           | Х |
| Drawdown rates                              |   |

Page 13

09/14/2016

FY2016 CoC Application

156143351 COC\_REG\_2016\_135763

| Frequency or Amount of Funds Recaptured by HUD |   |
|--|---|
| Need for specialized population services:      |   |
| Youth  | X |
| Victims of Domestic Violence                   | X |
| Families with Children                         | X |
| Persons Experiencing Chronic Homelessness      | Х |
| Veterans                                       | Х |
|  |   |
| None:  |   |

1F-2a. Describe how the CoC considered the severity of needs and vulnerabilities of participants that are, or will be, served by the project applications when determining project application priority. (limit 1000 characters)

The severity of the needs and vulnerabilities of the participants were considered during the evaluation process in order to establish application priorities. Our CoC created an instrument to classify and evaluate projects in accordance with HUD's priorities. Although 100% of renewal projects already serve chronic homeless, the instrument assigned additional points to projects whose proposal application narratives specified commitment -and whose APR demostrated-implementing a housing first approach and to serving youth and veterans. Additionally, we accepted new projects through the housing bonus as a way of increasing the number of units for chronic homeless families including youth. Our evaluation instrument helped us to prioritize our projects while considering the severity of the needs and vulnerabilities of their participants.

1F-3. Describe how the CoC made the local competition review, ranking, and selection criteria publicly available, and identify the public medium(s) used and the date(s) of posting. Evidence of the public posting must be attached.

(limit 750 characters)

Our CoC made available all competition information on different occasions throughout the competition. First, the Collaborative Applicant issued a letter of NOFA on July 5th and on July 11th inviting all agencies to participate of the CoC 2016 Funding Competition. This letter explained priorities, evaluation process, selection criteria and required documentation. On July 14, a public assembly was held in Guayama, PR to formally announce and provide

orientation of the competition. Subsequently, the Collaborative Applicant sent to all organizations a copy of the NOFA, GIW, copy of the Guayama presentation, and calendar with key dates of competition. On September 1, a copy of the ranking was posted online on Coalicion de Coaliciones' website.

1F-4. On what date did the CoC and **Collaborative Applicant publicly post all parts** of the FY 2016 CoC Consolidated Application that included the final project application ranking? (Written documentation of the public posting, with the date of the posting clearly visible, must be attached. In addition, evidence of communicating decisions to the CoC's full membership must be attached).

09/13/2016

1F-5. Did the CoC use the reallocation No process in the FY 2016 CoC Program Competition to reduce or reject projects for the creation of new projects? (If the CoC utilized the reallocation process, evidence of the public posting of the reallocation process must be attached.)

1F-5a. If the CoC rejected project 08/31/2016 application(s), on what date did the CoC and Collaborative Applicant notify those project applicants that their project application was rejected? (If project applications were rejected, a copy of the written notification to each project applicant must be attached.)

1F-6. In the Annual Renewal Demand (ARD) is the CoC's FY 2016 CoC's FY 2016 Priority Listing equal to or less than the ARD on the final HUD-approved FY2016 GIW?

| FY2016 CoC Application  | Page 15  | 09/14/2016 |
|-------------------------|----------|------------|
| 1 12010 000 Application | l age io | 00/1-/2010 |

## 1G. Continuum of Care (CoC) Addressing Project Capacity

#### Instructions

For guidance on completing this form, please reference the FY 2016 CoC Application Detailed Instructions and the FY 2016 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

## 1G-1. Describe how the CoC monitors the performance of CoC Program recipients. (limit 1000 characters)

The CoC monitors performance on an ongoing basis using data elements and information collected in the HMIS system. Monitoring consists on assessing system compliance (e.g. bed utilization, barriers, outreach, etc.), and visiting projects at least every two years. Additionally, the Systems Performance Measures are reviewed monthly. Also, after projects have been evaluated to participate in the CoC competition, an Improvement Plan is implemented by each Project Applicant which is then followed up by the Planning and Performance Committee. Currently, our CoC is collaborating with the Institute for Community Alliances to construct a dashboard to help interpret, analyze and communicate HMIS data in ways that are easily digestible and meaningful to our community and stakeholders. The dashboard will show up-to-date performance information about the whole system and will promote accountability by showcasing the influence that every organization has on the system.

1G-2. Did the Collaborative Applicant include Yes accurately completed and appropriately signed form HUD-2991(s) for all project applications submitted on the CoC Priority Listing?

| FY2016 CoC Application | Page 16 | 09/14/2016 |
|------------------------|---------|------------|

### 2A. Homeless Management Information System (HMIS) Implementation

#### Intructions:

For guidance on completing this form, please reference the FY 2016 CoC Application Detailed Instructions and the FY 2016 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

2A-1. Does the CoC have a Governance Yes Charter that outlines the roles and responsibilities of the CoC and the HMIS Lead, either within the Charter itself or by reference to a separate document like an MOU/MOA? In all cases, the CoC's Governance Charter must be attached to receive credit, In addition, if applicable, any separate document, like an MOU/MOA, must also be attached to receive credit.

2A-1a. Include the page number where the roles and responsibilities of the CoC and HMIS Lead can be found in the attached document referenced in 2A-1. In addition, in the textbox indicate if the page number applies to the CoC's attached governance charter or attached MOU/MOA.

PAGES 1 THROUGH 3.

2A-2. Does the CoC have a HMIS Policies and Yes Procedures Manual? If yes, in order to receive credit the HMIS Policies and Procedures Manual must be attached to the CoC Application.

2A-3. Are there agreements in place that Yes outline roles and responsibilities between the HMIS Lead and the Contributing HMIS Organization (CHOs)?

2A-4. What is the name of the HMIS software AWARDS

| FY2016 CoC Application | Page 17 | 09/14/2016 |
|------------------------|---------|------------|
|------------------------|---------|------------|

#### used by the CoC (e.g., ABC Software)?

**2A-5. What is the name of the HMIS software** FOOTHOLD TECHNOLOGY vendor (e.g., ABC Systems)?

## 2B. Homeless Management Information System (HMIS) Funding Sources

#### Instructions

For guidance on completing this form, please reference the FY 2016 CoC Application Detailed Instructions and the FY 2016 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

## **2B-1. Select the HMIS implementation** Single CoC coverage area:

\* 2B-2. In the charts below, enter the amount of funding from each funding source that contributes to the total HMIS budget for the CoC.

2B-2.1 Funding Type: Federal - HUD

| Funding Source               | Funding   |  |
|------------------------------|-----------|--|
| CoC                          | \$576,090 |  |
| ESG                          | \$91,060  |  |
| CDBG                         | \$0       |  |
| HOME                         | \$0       |  |
| НОРWA                        | \$0       |  |
| Federal - HUD - Total Amount | \$667,150 |  |

#### 2B-2.2 Funding Type: Other Federal

| Funding Source                          | Funding  |
|---|----------|
| Department of Education                 | \$0      |
| Department of Health and Human Services | \$0      |
| Department of Labor                     | \$0      |
| Department of Agriculture               | \$0      |
| Department of Veterans Affairs          | \$2,000  |
| Other Federal                           | \$21,000 |
| Other Federal - Total Amount            | \$23,000 |

#### 2B-2.3 Funding Type: State and Local

| Funding Source         | Funding |            |
|------------------------|---------|------------|
|                        | T       |            |
| FY2016 CoC Application | Page 19 | 09/14/2016 |

| City                           | \$0 |
|--------------------------------|-----|
| County                         | \$0 |
| State                          | \$0 |
| State and Local - Total Amount | \$0 |

### 2B-2.4 Funding Type: Private

| Funding Source         | Funding |
|------------------------|---------|
| Individual             | \$0     |
| Organization           | \$5,000 |
| Private - Total Amount | \$5,000 |

#### 2B-2.5 Funding Type: Other

| Funding Source       | Funding |
|----------------------|---------|
| Participation Fees   | \$0     |
| Other - Total Amount | \$0     |

| OD OC Total Buildraf for Organition Voca | COC 450   |
|--|-----------|
| 2B-2.6 Total Budget for Operating Year   | \$695,150 |

156143351 COC\_REG\_2016\_135763

## 2C. Homeless Management Information System (HMIS) Bed Coverage

#### Instructions:

For guidance on completing this form, please reference the FY 2016 CoC Application Detailed Instructions and the FY 2016 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

2C-1. Enter the date the CoC submitted the 04/29/2016 2016 HIC data in HDX, (mm/dd/yyyy):

2C-2. Per the 2016 Housing Inventory Count (HIC) Indicate the number of beds in the 2016 HIC and in HMIS for each project type within the CoC. If a particular project type does not exist in the CoC then enter "0" for all cells in that project type.

| Project Type                            | Total Beds<br>in 2016 HIC | Total Beds in HIC<br>Dedicated for DV | Total Beds<br>in HMIS | HMIS Bed<br>Coverage Rate |
|---|---------------------------|---------------------------------------|-----------------------|---------------------------|
| Emergency Shelter (ESG) beds            | 337                       | 46                                    | 291                   | 100.00%                   |
| Safe Haven (SH) beds                    | 55                        | 0                                     | 55                    | 100.00%                   |
| Transitional Housing (TH) beds          | 407                       | 114                                   | 271                   | 92.49%                    |
| Rapid Re-Housing (RRH) beds             | 45                        | 0                                     | 45                    | 100.00%                   |
| Permanent Supportive Housing (PSH) beds | 598                       | 87                                    | 468                   | 91.59%                    |
| Other Permanent Housing (OPH) beds      | 30                        | 0                                     | 30                    | 100.00%                   |

2C-2a. If the bed coverage rate for any project type is below 85 percent, describe how the CoC plans to increase the bed coverage rate for each of these project types in the next 12 months. (limit 1000 characters)

2C-3. If any of the project types listed in question 2C-2 above have a coverage rate below 85 percent, and some or all of these rates can be attributed to beds covered by one of the following program types, please indicate that here by selecting all that apply from the list below.

| VA Grant per diem (VA GPD):          |         |      |        |
|--------------------------------------|---------|------|--------|
| VASH:                                |         |      |        |
| Faith-Based projects/Rescue mission: |         |      |        |
| FY2016 CoC Application               | Page 21 | 09/1 | 4/2016 |

| Youth focused projects:               |   |
|---------------------------------------|---|
| Voucher beds (non-permanent housing): |   |
| HOPWA projects:                       |   |
| Not Applicable:                       | X |

**2C-4. How often does the CoC review or** Quarterly assess its **HMIS bed coverage?** 

## 2D. Homeless Management Information System (HMIS) Data Quality

#### Instructions:

For guidance on completing this form, please reference the FY 2016 CoC Application Detailed Instructions and the FY 2016 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

## 2D-1. Indicate the percentage of unduplicated client records with null or missing values and the percentage of "Client Doesn't Know" or "Client Refused" within the last 10 days of January 2016.

| Universal Data Element  | Percentage Null or Missing | Percentage<br>Client Doesn't<br>Know or Refused |
|---|----------------------------|---|
| 3.1 Name  | 0%                         | 0%  |
| 3.2 Social Security Number  | 1%                         | 0%  |
| 3.3 Date of birth   | 0%                         | 0%  |
| 3.4 Race  | 0%                         | 0%  |
| 3.5 Ethnicity   | 0%                         | 0%  |
| 3.6 Gender  | 0%                         | 0%  |
| 3.7 Veteran status  | 0%                         | 0%  |
| 3.8 Disabling condition   | 0%                         | 0%  |
| 3.9 Residence prior to project entry                                  | 0%                         | 0%  |
| 3.10 Project Entry Date   | 0%                         | 0%  |
| 3.11 Project Exit Date  | 0%                         | 0%  |
| 3.12 Destination  | 1%                         | 0%  |
| 3.15 Relationship to Head of Household                                | 0%                         | 0%  |
| 3.16 Client Location  | 0%                         | 0%  |
| 3.17 Length of time on street, in an emergency shelter, or safe haven | 0%                         | 2%  |

## 2D-2. Identify which of the following reports your HMIS generates. Select all that apply:

| CoC Annual Performance Report (APR):                          |         |       | X      |
|---|---------|-------|--------|
| ESG Consolidated Annual Performance and Evaluation Report (CA | APER):  |       | X      |
| Annual Homeless Assessment Report (AHAR) table shells:        |         |       | X      |
| SYSTEM PERFORMANCE MEASURE                                    |         |       | X      |
| FY2016 CoC Application  | Page 23 | 09/14 | 1/2016 |

| <b>Applicant:</b> Coalicion de Coaliciones Pro Personas Sin Hogar de PR, Inc. <b>Project:</b> PR-503 South/Southeast CoC Registration & Application 2016                             |                                  | 156143351<br>COC_REG_2016_135763 |  |
|--|----------------------------------|----------------------------------|--|
| None   |                                  |                                  |  |
| 2D-3. If you submitted the 2016 AHAR, how many AHAR tables (i.e., ES-ind, ES-family, etc) were accepted and used in the last AHAR?   | 6                                |                                  |  |
| 2D-4. How frequently does the CoC review data quality in the HMIS?   | Quarterly                        |                                  |  |
| 2D-5. Select from the dropdown to indicate if standardized HMIS data quality reports are generated to review data quality at the CoC level, project level, or both.                  | Both Project and CoC             |                                  |  |
| 2D-6. From the following list of federa<br>that are currently usi  |                                  | es                               |  |
| VA Supportive Services for Veteran Families (SSVF):  |                                  | Х                                |  |
| VA Grant and Per Diem (GPD):   |                                  | Х                                |  |
| Runaway and Homeless Youth (RHY):  |                                  | Х                                |  |
| Projects for Assistance in Transition from Homelessness (PATH):  |                                  | X                                |  |
| HOPWA  |                                  | Х                                |  |
| None:  |                                  |                                  |  |
| 2D-6a. If any of the Federal partner pro<br>currently entering data in the CoC's HM<br>data in the next 12 months, indicate the<br>anticipated start date.<br>(limit 750 characters) | IIS and intend to begin entering | <b>3</b>                         |  |

| FY2016 CoC Application | Page 24 | 09/14/2016 |
|------------------------|---------|------------|

### 2E. Continuum of Care (CoC) Sheltered Point-in-Time (PIT) Count

#### Instructions:

For guidance on completing this form, please reference the FY 2016 CoC Application Detailed Instructions and the FY 2016 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

The data collected during the PIT count is vital for both CoC's and HUD. HUD needs accurate data to understand the context and nature of homelessness throughout the country, and to provide Congressand the Office of Management and Budget (OMB) with information regarding services provided, gaps in service, and performance. Accurate, high quality data is vital to inform Congress' funding decisions.

2E-1. Did the CoC approve the final sheltered Yes PIT count methodology for the 2016 sheltered PIT count?

2E-2. Indicate the date of the most recent 01/28/2015 sheltered PIT count: (mm/dd/yyyy)

2E-2a. If the CoC conducted the sheltered PIT No count outside of the last 10 days of January 2016, was an exception granted by HUD?

2E-3. Enter the date the CoC submitted the 04/30/2015 sheltered PIT count data in HDX: (mm/dd/yyyy)

156143351 COC\_REG\_2016\_135763

## 2F. Continuum of Care (CoC) Sheltered Point-in-Time (PIT) Count: Methods

#### Instructions:

Complete Census Count:

For guidance on completing this form, please reference the FY 2016 CoC Application Detailed Instructions and the FY 2016 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

## 2F-1. Indicate the method(s) used to count sheltered homeless persons during the 2016 PIT count:

|   | X   |
|---|-----|
| Random sample and extrapolation:  |     |
| Non-random sample and extrapolation:  |     |
|   |     |
|   |     |
| 2F-2. Indicate the methods used to gather and calculate subpopulat data for sheltered homeless persons: | ion |
| HMIS:   | Х   |
| HMIS plus extrapolation:  |     |
| Interview of sheltered persons:   | Х   |
| Sample of PIT interviews plus extrapolation:  |     |
|   |     |

2F-3. Provide a brief description of your CoC's sheltered PIT count methodology and describe why your CoC selected its sheltered PIT count methodology. (limit 1000 characters)

- -REVIEW HUD GUIDANCE AND/OR TRAINING ON CONDUCTING A PIT COUNT
- -ENSURE HMIS DATA WAS REVIEW AND COMPLIED WITH DATA QUALITY

| FY2016 CoC Application | Page 26 | 09/14/2016 |
|------------------------|---------|------------|
|------------------------|---------|------------|

#### **STANDARDS**

- -WRITTEN INSTRUCTIONS TO PROVIDERS
- -TRAINED PROVIDER ON THE DATA COLLECTION REQUIREMENTS-FORM
- -TRAINED INTERVIEWERS ON THE DATA COLLECTION REQUIREMENTS-FORM
- -USED SURVEY OR STATISTICAL EXPERTS TO SUPPORT THE COUNT
- -COMPARED THE COUNTS TO OTHER INTERVALS DATA SOURCES AND RESOLVED INCONSISTENCIES
- -COMPARED THE COUNTS TO THE LAST YEAR'S COUNT AND EXPLAINED THE CHANGES

2F-4. Describe any change in methodology from your sheltered PIT count in 2015 to 2016, including any change in sampling or extrapolation method, if applicable. Do not include information on changes to the implementation of your sheltered PIT count methodology (e.g., enhanced training or change in partners participating in the PIT count). (limit 1000 characters)

NONE

2F-5. Did your CoC change its provider No coverage in the 2016 sheltered count?

2F-5a. If "Yes" in 2F-5, then describe the change in provider coverage in the 2016 sheltered count. (limit 750 characters)

### 2G. Continuum of Care (CoC) Sheltered Point-in-Time (PIT) Count: Data Quality

#### Instructions:

For guidance on completing this form, please reference the FY 2016 CoC Application Detailed Instructions and the FY 2016 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

## 2G-1. Indicate the methods used to ensure the quality of the data collected during the sheltered PIT count:

| •                                   |   |
|-------------------------------------|---|
| Training:                           | X |
| Follow-up:                          | Х |
| HMIS:                               | X |
| Non-HMIS de-duplication techniques: | X |
|                                     |   |

2G-2. Describe any change to the way your CoC implemented its sheltered PIT count from 2015 to 2016 that would change data quality, including changes to training volunteers and inclusion of any partner agencies in the sheltered PIT count planning and implementation, if applicable. Do not include information on changes to actual sheltered PIT count methodology (e.g. change in sampling or extrapolation methods). (limit 1000 characters)

NONE

### 2H. Continuum of Care (CoC) Unsheltered Pointin-Time (PIT) Count

#### Instructions:

For guidance on completing this form, please reference the FY 2016 CoC Application Detailed Instructions and the FY 2016 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

HUD requires CoCs to conduct an unsheltered PIT count every 2 years (biennially) during the last 10 days in January; however, HUD also strongly encourages CoCs to conduct the unsheltered PIT count annually at the same time that they conduct annual sheltered PIT counts. HUD required CoCs to conduct the last biennial PIT count during the last 10 days in January 2015.

2H-1. Did the CoC approve the final Yes unsheltered PIT count methodology for the most recent unsheltered PIT count?

2H-2. Indicate the date of the most recent 01/28/2015 unsheltered PIT count (mm/dd/yyyy):

2H-2a. If the CoC conducted the unsheltered Yes
PIT count outside of the last 10 days of
January 2016, or most recent count, was an
exception granted by HUD?

2H-3. Enter the date the CoC submitted the 04/30/2015 unsheltered PIT count data in HDX (mm/dd/yyyy):

### 2I. Continuum of Care (CoC) Unsheltered Pointin-Time (PIT) Count: Methods

#### Instructions:

For guidance on completing this form, please reference the FY 2016 CoC Application Detailed Instructions and the FY 2016 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

## 2I-1. Indicate the methods used to count unsheltered homeless persons during the 2016 or most recent PIT count:

| <u> </u>                              |   |
|---------------------------------------|---|
| Night of the count - complete census: | X |
| Night of the count - known locations: |   |
| Night of the count - random sample:   |   |
| Service-based count:                  |   |
| HMIS:                                 |   |
|                                       |   |

- 2I-2. Provide a brief descripton of your CoC's unsheltered PIT count methodology and describe why your CoC selected this unsheltered PIT count methodology. (limit 1000 characters)
- -REVIEW HUD GUIDANCE AND/OR TRAINING ON CONDUCTING A PIT COUNT
- -ENSURE HMIS DATA WAS REVIEW AND COMPLIED WITH DATA QUALITY STANDARDS
- -WRITTEN INSTRUCTIONS TO PROVIDERS
- -TRAINES PROVIDER ON THE DATA COLLECTION REQUIREMENTS-FORM
- -TRAINED INTERVIEWERS ON THE DATA COLLECTION REQUIREMENTS-FORM
- -USED SURVEY OR STATICAL EXPERTS TO SUPPORT THE COUNT
- -COMPARED THE COUNTS TO OTHER INTERNALS DATA SOURCES AND RESOLVED INCONSISTENCIES
- -COMPARED THE COUNTS TO THE LAST YEAR'S COUNT AND EXPLAINED THE CHANGES
- -NIGHT OF THE COUNT CANVASSING, VOLUNTEERS CANVASS ENTIRE

| FY2016 CoC Application | Page 30 | 09/14/2016 |
|------------------------|---------|------------|
|------------------------|---------|------------|

COC OR KNOWN LOCATIONS ON THE NIGHT OF THE COUNT
-POST NIGHT OF THE COUNT SURVEYS WITHIN THE 7 DAYS
FOLLOWING THE PIT COUNT NIGHT (SERVICES BASED COUNT AT
LOCATIONS WHERE PEOPLE WHO ARE HOMELESS GO FOR
ASSISTANCE

-HMIS DATA FROM STREET OUTREACH AND/OR OTHER PROVIDERS

2I-3. Describe any change in methodology from your unsheltered PIT count in 2015 (or 2014 if an unsheltered count was not conducted in 2015) to 2016, including any change in sampling or extrapolation method, if applicable. Do not include information on changes to implementation of your sheltered PIT count methodology (e.g., enhanced training or change in partners participating in the count). (limit 1000 characters)

NONE

2I-4. Has the CoC taken extra measures to Yes identify unaccompanied homeless youth in the PIT count?

2I-4a. If the response in 2I-4 was "no" describe any extra measures that are being taken to identify youth and what the CoC is doing for homeless youth.
(limit 1000 characters)

#### 156143351 COC\_REG\_2016\_135763

### 2J. Continuum of Care (CoC) Unsheltered Pointin-Time (PIT) Count: Data Quality

#### Instructions:

For guidance on completing this form, please reference the FY 2016 CoC Application Detailed Instructions and the FY 2016 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

## 2J-1. Indicate the steps taken by the CoC to ensure the quality of the data collected for the 2016 unsheltered PIT count:

| Training:               | Х |
|-------------------------|---|
| "Blitz" count:          |   |
| Unique identifier:      | Х |
| Survey questions:       | Х |
| Enumerator observation: |   |
|                         |   |
| None:                   |   |

2J-2. Describe any change to the way the CoC implemented the unsheltered PIT count from 2015 (or 2014 if an unsheltered count was not conducted in 2015) to 2016 that would affect data quality. This includes changes to training volunteers and inclusion of any partner agencies in the unsheltered PIT count planning and implementation, if applicable. Do not include information on changes in actual methodology (e.g. change in sampling or extrapolation method). (limit 1000 characters)

NONE

| FY2016 CoC Application | Page 32 | 09/14/2016 |  |
|------------------------|---------|------------|--|

## 3A. Continuum of Care (CoC) System Performance

#### Instructions

For guidance on completing this form, please reference the FY 2016 CoC Application Detailed Instructions and the FY 2016 CoC Program NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

## 3A-1. Performance Measure: Number of Persons Homeless - Point-in-Time Count.

\* 3A-1a. Change in PIT Counts of Sheltered and Unsheltered Homeless Persons

Using the table below, indicate the number of persons who were homeless at a Point-in-Time (PIT) based on the 2015 and 2016 PIT counts as recorded in the Homelessness Data Exchange (HDX).

|  | 2015 PIT<br>(for unsheltered count, most recent<br>year conducted) | 2016 PIT | Difference |
|--|--|----------|------------|
| Universe: Total PIT Count of sheltered and unsheltered persons | 553  | 532      | -21        |
| Emergency Shelter Total  | 216  | 171      | -45        |
| Safe Haven Total   | 41   | 35       | -6         |
| Transitional Housing Total                                     | 296  | 326      | 30         |
| Total Sheltered Count  | 553  | 532      | -21        |
| Total Unsheltered Count  | 0  | 0        | 0          |

# 3A-1b. Number of Sheltered Persons Homeless - HMIS. Using HMIS data, enter the number of homeless persons who were served in a sheltered environment between October 1, 2014 and September 30, 2015 for each category provided.

|   | Between October 1, 2014 and September 30, 2015 |
|---|--|
| Universe: Unduplicated Total sheltered homeless persons | 1,079  |
| Emergency Shelter Total                                 | 468  |
| Safe Haven Total  | 94   |
| Transitional Housing Total                              | 517  |

#### 3A-2. Performance Measure: First Time Homeless.

Describe the CoC's efforts to reduce the number of individuals and families who become homeless for the first time. Specifically, describe what the CoC is doing to identify risk factors of becoming homeless.

| F12010 COC Application Fage 35   09/14/2010 |  | FY2016 CoC Application | Page 33 | 09/14/2016 |
|---|--|------------------------|---------|------------|
|---|--|------------------------|---------|------------|

#### (limit 1000 characters)

Our strategy to combat first time homelessness has been through the ESG Consultation process recommending the allocation of resources to the Prevention Program. It has been successful in that ESG Programs within our CoC have adopted our recommendations. Projects that receive Prevention funds input data provided by participants into the HMIS, thus helping us identify risk factors, which include: unemployment, underemployment, subsequent accumulation of debt (specifically those due to utilities), evictions, and mortgage foreclosures. CDBG Program has also been used to address mortgage forclosure with assistance in payments; while ESG is used for rent assistance. An example of this effort is "Camino a Casa Program" which is a collaboration between three State Departments and two Community Based Organizations to prevent homelessness within, and provide stability to, persons with mental health problems, through housing assistance and supportive services.

#### 3A-3. Performance Measure: Length of Time Homeless.

Describe the CoC's efforts to reduce the length of time individuals and families remain homeless. Specifically, describe how your CoC has reduced the average length of time homeless, including how the CoC identifies and houses individuals and families with the longest lengths of time homeless. (limit 1000 characters)

To reduce the length of time homelessness, our CoC does three: instill the Housing First Model, influence projects through competition evaluation, and increasing permanent housing options. An education example is our past CoC Congress where Housing First was the main topic and Sam Tsemberis was our featured speaker. This topic has been instilled on all CoC members for more than 5 years, focusing and addressing it at every meeting and event in order to make sure that the concepts are understood. Additionally, our CoC has sought to increase non-CoC permanent housing as a way to flow stable participants currently living in CoC funded PSH units to public housing, HCV, or other HUD funded multifamily units. For this our CoC participated in a SAHMA conference inviting property managers to join the CoC in accepting our participants. Finally, our CoC encourages reduction of the length of time by awarding points during program competition.

\* 3A-4. Performance Measure: Successful Permanent Housing Placement or Retention.

In the next two questions, CoCs must indicate the success of its projects in placing persons from its projects into permanent housing.

3A-4a. Exits to Permanent Housing Destinations: Fill in the chart to indicate the extent to which projects exit program participants into permanent housing (subsidized or non-subsidized) or the

| FY2016 CoC Application | Page 34 | 09/14/2016 |
|------------------------|---------|------------|
|------------------------|---------|------------|

## retention of program participants in CoC Program-funded permanent supportive housing.

|   | Between October 1, 2014 and September 30, 2015 |
|---|--|
| Universe: Persons in SSO, TH and PH-RRH who exited  | 1,417  |
| Of the persons in the Universe above, how many of those exited to permanent destinations? | 953  |
| % Successful Exits  | 67.25%   |

#### 3A-4b. Exit To or Retention Of Permanent Housing: In the chart below, CoCs must indicate the number of persons who exited from any CoC funded permanent housing project, except rapid re-housing projects, to permanent housing destinations or retained their permanent housing between October 1, 2014 and September 31, 2015.

|   | Between October 1, 2014 and September 30, 2015 |
|---|--|
| Universe: Persons in all PH projects except PH-RRH  | 440  |
| Of the persons in the Universe above, indicate how many of those remained in applicable PH projects and how many of those exited to permanent destinations? | 399  |
| % Successful Retentions/Exits   | 90.68%   |

3A-5. Performance Measure: Returns to Homelessness: Describe the CoCs efforts to reduce the rate of individuals and families who return to homelessness. Specifically, describe strategies your CoC has implemented to identify and minimize returns to homelessness, and demonstrate the use of HMIS or a comparable database to monitor and record returns to homelessness. (limit 1000 characters)

The PR-503 CoC has implemented a Coordinated Assessment System (CAS) strongly supported by the HMIS. Strategies designed to reduce returns to homelessness of persons in the geographic area includes: a. Coordination efforts with state and local ESG recipients to enforce case management and follow-up procedures for participants of RHH programs, during and at least 12 months after the end of the assistance; b. coordination efforts to require homeless service providers to contact and begin case management consultation with CAS support team to discuss situations that can result in returns into homelessness and jointly device plans to avoid such occurrence; c. regular monitoring of HMIS records to identify participants exiting programs without being located in other housing options within the system to initiate contact and redirect them to other housing options. These procedures are included as part of the CoC policies related to the implementation of CAS.

3A-6. Performance Measure: Job and Income Growth.
Performance Measure: Job and Income Growth. Describe the CoC's specific strategies to assist CoC Program-funded projects to increase program participants' cash income from employment and non-

| FY2016 CoC Application | Page 35 | 09/14/2016 |
|------------------------|---------|------------|
|------------------------|---------|------------|

## employment non-cash sources. (limit 1000 characters)

Given the economic crisis undergoing Puerto Rico, our strategies cover an array of strategies that goes from education, acting as agents, preparing documentation, providing support with job search, and sharing information related to mainstream resources that are available in our community. The first task at hand has been to identify barriers to employment, which include: high school diploma, criminal background, limited work experience, training, basic business literacy, and financial resources. The CoC assists participants in aiding them in accessing GED programs. Our CoC members also aid participants in the preparation of required documentation for obtaining a job (resumé, certificates, etc). Member organizations direct participants to mainstream training and employment services like WIA agencies.

# 3A-6a. Describe how the CoC is working with mainstream employment organizations to aid homeless individuals and families in increasing their income. (limit 1000 characters)

An example of our CoC working with mainstream employment organizations is working with Alianza Municipal Servicios Integrados (AMSI, by its Spanish acronym). This public agency acts as a training and employment program and has previously received funding to provide services to homeless people. CoC member organizations have executed collaborative agreements with this agency for referrals of our participants and as a homeless prevention strategy for those experiencing unemployment. Another training and employment program our CoC has collaborated is JUVEMPLEO as homeless prevention strategy for youth.

# 3A-7. What was the the criteria and decision-making process the CoC used to identify and exclude specific geographic areas from the CoC's unsheltered PIT count? (limit 1000 characters)

NO geographic areas were excluded.

3A-7a. Did the CoC completely exclude geographic areas from the the most recent PIT count (i.e., no one counted there and, for communities using samples the area was excluded from both the sample and extrapolation) where the CoC determined that there were no unsheltered homeless people, including areas that are uninhabitable (e.g. disasters)?

## 3A-7b. Did the CoC completely exclude geographic areas from the the most recent PIT count (i.e., no one counted there and, for communities

| FY2016 CoC Application | Page 36 | 09/14/2016 |
|------------------------|---------|------------|
|------------------------|---------|------------|

156143351 COC\_REG\_2016\_135763

using samples the area was excluded from both the sample and extrapolation) where the CoC determined that there were no unsheltered homeless people, including areas that are uninhabitable (e.g. deserts, wilderness, etc.)? (limit 1000 characters)

3A-8. Enter the date the CoC submitted the 08/08/2016 system performance measure data into HDX. The System Performance Report generated by HDX must be attached. (mm/dd/yyyy)

3A-8a. If the CoC was unable to submit their System Performance Measures data to HUD via the HDX by the deadline, explain why and describe what specific steps they are taking to ensure they meet the next HDX submission deadline for System Performance Measures data. (limit 1500 characters)

## 3B. Continuum of Care (CoC) Performance and Strategic Planning Objectives

### **Objective 1: Ending Chronic Homelessness**

#### Instructions:

For guidance on completing this form, please reference the FY 2016 CoC Application Detailed Instructions and the FY 2016 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

To end chronic homelessness by 2017, HUD encourages three areas of focus through the implementation of Notice CPD 14-012: Prioritizing Persons Experiencing Chronic Homelessness in Permanent Supportive Housing and Recordkeeping Requirements for Documenting Chronic Homeless Status.

- 1. Targeting persons with the highest needs and longest histories of homelessness for existing and new permanent supportive housing;

  2. Prioritizing chronically homeless individuals, youth and families who have the longest histories of homelessness; and
- 3. The highest needs for new and turnover units.

# 3B-1.1. Compare the total number of chronically homeless persons, which includes persons in families, in the CoC as reported by the CoC for the 2016 PIT count compared to 2015 (or 2014 if an unsheltered count was not conducted in 2015).

|   | 2015<br>(for unsheltered count,<br>most recent year<br>conducted) | 2016 | Difference |
|---|---|------|------------|
| Universe: Total PIT Count of sheltered and unsheltered chronically homeless persons | 789   | 817  | 28         |
| Sheltered Count of chronically homeless persons                                     | 123   | 151  | 28         |
| Unsheltered Count of chronically homeless persons                                   | 666   | 666  | 0          |

3B-1.1a. Using the "Differences" calculated in question 3B-1.1 above, explain the reason(s) for any increase, or no change in the overall TOTAL number of chronically homeless persons in the CoC, as well as the change in the unsheltered count, as reported in the PIT count in 2016 compared to 2015. (limit 1000 characters)

| FY2016 CoC Application | Page 38 | 09/14/2016 |
|------------------------|---------|------------|
|------------------------|---------|------------|

This increase in sheltered chronically homeless persons are due to an increase in the number of public housing units made available from PHAs including homeless preference in their Administrative Plan, especially the Puerto Rico Administration of Public Housing that included this preference and opened available housing units for homeless persons, especially chronic, in collaboration with the implementation of the Coordinated Assessment System.

# 3B-1.2. Compare the total number of PSH beds (CoC Program and non-CoC Program funded) that were identified as dedicated for use by chronically homeless persons on the 2016 Housing Inventory Count, as compared to those identified on the 2015 Housing Inventory Count.

|  | 2015 | 2016 | Difference |
|--|------|------|------------|
| Number of CoC Program and non-CoC Program funded PSH beds dedicated for use by chronically homelessness persons identified on the HIC. | 331  | 319  | -12        |

3B-1.2a. Explain the reason(s) for any increase, or no change in the total number of PSH beds (CoC program funded or non-CoC Program funded) that were identified as dedicated for use by chronically homeless persons on the 2016 Housing Inventory Count compared to those identified on the 2015 Housing Inventory Count. (limit 1000 characters)

The apparent decrease in the total number of PSH beds dedicated for use by chronically homeless persons on de 2016 HIC compared to those in 2015 HIC responds to unreported PSH beds dedicated by providers corrected afterward.

3B-1.3. Did the CoC adopt the Orders of Priority into their standards for all CoC Program funded PSH as described in Notice CPD-14-012: Prioritizing Persons Experiencing Chronic Homelessness in Permanent Supportive Housing and Recordkeeping Requirements for Documenting Chronic Homeless Status?

3B-1.3a. If "Yes" was selected for question 3B-1.3, attach a copy of the CoC's written standards or other evidence that clearly shows the incorporation of the Orders of Priority in Notice CPD 14-012 and indicate the page(s) for all documents where the Orders of Priority are found.

### 3B-1.4. Is the CoC on track to meet the goal No

| FY2016 CoC Application | Page 39 | 09/14/2016 |  |
|------------------------|---------|------------|--|
|------------------------|---------|------------|--|

### of ending chronic homelessness by 2017?

This question will not be scored.

3B-1.4a. If the response to question 3B-1.4 was "Yes" what are the strategies that have been implemented by the CoC to maximize current resources to meet this goal? If "No" was selected, what resources or technical assistance will be implemented by the CoC to reach to goal of ending chronically homelessness by 2017? (limit 1000 characters)

The strongest strategy the PR-503 CoC intends to implement to reach the goal of ending chronically homelessness by 2017 is the full implementation of the homeless preference among local PHAs and multifamily projects. This strategy will open available spaces in these programs to reallocate chronic homeless individuals and families currently located in dedicated PSH units and beds but reached levels of social, health and economic stability, making available these dedicated beds for those still unsheltered. Another strategies are to increase the number of PSH units available through the order of priority, and the inclusion of 24 additional dedicated chronic homeless units/beds available through new project applications in this year's CoC Priority Listing as Housing Bonus.

### 156143351 COC\_REG\_2016\_135763

## 3B. Continuum of Care (CoC) Strategic Planning Objectives

### 3B. Continuum of Care (CoC) Strategic Planning Objectives

#### Instructions:

For guidance on completing this form, please reference the FY 2016 CoC Application Detailed Instructions and the FY 2016 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

HUD will evaluate CoC's based on the extent to which they are making progress to achieve the goal of ending homelessness among households with children by 2020.

### 3B-2.1. What factors will the CoC use to prioritize households with children during the FY2016 Operating year? (Check all that apply).

| Vulnerability to victimization:   | Х |
|---|---|
| Number of previous homeless episodes:                                   | X |
| Unsheltered homelessness:   | X |
| Criminal History:   |   |
| Bad credit or rental history (including not having been a leaseholder): |   |
| Head of household has mental/physical disabilities:                     | Х |
|   |   |
|   |   |
| N/A:  |   |

3B-2.2. Describe the CoC's strategies including concrete steps to rapidly rehouse every household with children within 30 days of those families becoming homeless. (limit 1000 characters)

| FY2016 CoC Application Page 41 09/14/20 |  |
|---|--|
|---|--|

156143351 COC\_REG\_2016\_135763

The implementation of the CAS during FY 2015 included the allocation of ESG funds in the category of RRH to be used to increase access to ready to occupy housing units and bread & breakfast facilities to house and increase the number of families with children housed within 30 days of becoming homeless. This implementation included the recruitment of Housing Navigators to identify and negotiate with landlords the rental conditions based on the regulations and made available an inventory of ready-to-rent partially of fully-equipped units. This, with the implementation of low-barrier strategies in terms of document requirements to determine eligibility, have proven to be effective tools to reduce the time of homelessness among individuals, as well as for families with children.

### 3B-2.3. Compare the number of RRH units available to serve families from the 2015 and 2016 HIC.

|   | 2015 | 2016 | Difference |
|---|------|------|------------|
| RRH units available to serve families in the HIC: | 14   | 3    | -11        |

3B-2.4. How does the CoC ensure that emergency shelters, transitional housing, and permanent housing (PSH and RRH) providers within the CoC do not deny admission to or separate any family members from other members of their family based on age, sex, gender or disability when entering shelter or housing? (check all strategies that apply)

| CoC policies and procedures prohibit involuntary family separation:                    | X |
|--|---|
| There is a method for clients to alert CoC when involuntarily separated:               |   |
| CoC holds trainings on preventing involuntary family separation, at least once a year: | X |
|  |   |
|  |   |
| None:  |   |

3B-2.5. Compare the total number of homeless households with children in the CoC as reported by the CoC for the 2016 PIT count compared to 2015 (or 2014 if an unsheltered count was not conducted in 2015).

### PIT Count of Homelessness Among Households With Children

|                        |  | 2015 (for unsheltered count, most recent year conducted) 2016 |         | Difference |
|------------------------|--|---|---------|------------|
| _                      |  |   |         |            |
| FY2016 CoC Application |  | n   | Page 42 | 09/14/2016 |

156143351 COC\_REG\_2016\_135763

| Universe: Total PIT Count of sheltered and unsheltered homeless households with children: | 78 | 63 | -15 |
|---|----|----|-----|
| Sheltered Count of homeless households with children:                                     | 45 | 63 | 18  |
| Unsheltered Count of homeless households  | 33 | 0  | -33 |

# 3B-2.5a. Explain the reason(s) for any increase, or no change in the total number of homeless households with children in the CoC as reported in the 2016 PIT count compared to the 2015 PIT count. (limit 1000 characters)

The differences, increase in the total number of sheltered homeless households with children and a decrease in the number of those unsheltered, responds to the successful implementation of the CAS during FY 2015 included the allocation of ESG funds in the category of RRH to be used to increase the number of families with children housed within 30 days of becoming homeless. This implementation included the recruitment of Housing Navigators to identify and negotiate with landlords the rental conditions based on the regulations and made available an inventory of ready-to-rent partially of fully-equipped units. This, with the implementation of low-barrier strategies in terms of document requirements to determine eligibility, have proven to be effective tools to reduce the time of homelessness among individuals, as well as for families with children.

## 3B-2.6. From the list below select the strategies to the CoC uses to address the unique needs of unaccompanied homeless youth including youth under age 18, and youth ages 18-24, including the following.

| Human trafficking and other forms of exploitation?   | Yes |
|--|-----|
| LGBTQ youth homelessness?  | Yes |
| Exits from foster care into homelessness?  | Yes |
| Family reunification and community engagement?   | Yes |
| Positive Youth Development, Trauma Informed Care, and the use of Risk and Protective Factors in assessing youth housing and service needs? | No  |
| Unaccompanied minors/youth below the age of 18?  | Yes |

### 3B-2.6a. Select all strategies that the CoC uses to address homeless youth trafficking and other forms of exploitation.

| Diversion from institutions and decriminalization of youth actions that stem from being trafficked: |   |
|---|---|
| Increase housing and service options for youth fleeing or attempting to flee trafficking:           | X |
| Specific sampling methodology for enumerating and characterizing local youth trafficking:           | X |

|                           | ·        | ,          |
|---------------------------|----------|------------|
| FY2016 CoC Application    | Page 43  | 09/14/2016 |
| 1 12010 COC /\ppiiodilo11 | i ago to | 03/14/2010 |

| Cross systems strategies to quickly identify and prevent occurrences of youth trafficking: | X |
|--|---|
| Community awareness training concerning youth trafficking:                                 | X |
|  |   |
| N/A:   |   |

## 3B-2.7. What factors will the CoC use to prioritize unaccompanied youth including youth under age 18, and youth ages 18-24 for housing and services during the FY 2016 operating year? (Check all that apply)

|  | <u>-                                      </u> |
|--|--|
| Vulnerability to victimization:                          | X  |
| Length of time homeless:                                 | Х  |
| Unsheltered homelessness:                                | Х  |
| Lack of access to family and community support networks: | X  |
|  |  |
|  |  |
| N/A:   |  |

# 3B-2.8. Using HMIS, compare all unaccompanied youth including youth under age 18, and youth ages 18-24 served in any HMIS contributing program who were in an unsheltered situation prior to entry in FY 2014 (October 1, 2013-September 30, 2014) and FY 2015 (October 1, 2014 - September 30, 2015).

|   | FY 2014<br>(October 1, 2013 -<br>September 30, 2014) | FY 2015<br>(October 1, 2014 -<br>September 30, 2105) | Difference |
|---|--|--|------------|
| Total number of unaccompanied youth served in HMIS contributing programs who were in an unsheltered situation prior to entry: | 81   | 68   | -13        |

3B-2.8a. If the number of unaccompanied youth and children, and youth-headed households with children served in any HMIS contributing program who were in an unsheltered situation prior to entry in FY 2015 is lower than FY 2014 explain why.

| FY2016 CoC Application Page 44 09/14/2016 | FY2016 CoC Application | Page 44 | 09/14/2016 |
|---|------------------------|---------|------------|
|---|------------------------|---------|------------|

### (limit 1000 characters)

The implementation of the CAS during FY 2015 included the allocation of ESG funds in the category of RRH to be used to increase access to ready to occupy housing units and bread & breakfast facilities to house unsheltered youth ages 18-24. This implementation included the recruitment of Housing Navigators to identify and negotiate with landlords the rental conditions based on the regulations and made available an inventory of ready-to-rent partially of fully-equipped units. This, with the implementation of low-barrier strategies in terms of document requirements to determine eligibility, have proven to be effective tools to reduce the time of homelessness among this population.

### 3B-2.9. Compare funding for youth homelessness in the CoC's geographic area in CY 2016 and CY 2017.

|   | Calendar Year 2016 | Calendar Year 2017 | Difference    |
|---|--------------------|--------------------|---------------|
| Overall funding for youth homelessness dedicated projects (CoC Program and non-CoC Program funded):             | \$531,119.00       | \$853,390.00       | \$322,271.00  |
| CoC Program funding for youth homelessness dedicated projects:  | \$0.00             | \$386,232.00       | \$386,232.00  |
| Non-CoC funding for youth homelessness dedicated projects (e.g. RHY or other Federal, State and Local funding): | \$531,119.00       | \$467,158.00       | (\$63,961.00) |

## 3B-2.10. To what extent have youth services and educational representatives, and CoC representatives participated in each other's meetings between July 1, 2015 and June 30, 2016?

| Cross-Participation in Meetings   | # Times |
|---|---------|
| CoC meetings or planning events attended by LEA or SEA representatives:   | 0       |
| LEA or SEA meetings or planning events (e.g. those about child welfare, juvenille justice or out of school time) attended by CoC representatives: | 4       |
| CoC meetings or planning events attended by youth housing and service providers (e.g. RHY providers):   | 2       |

# 3B-2.10a. Based on the responses in 3B-2.10, describe in detail how the CoC collaborates with the McKinney-Vento local educational authorities and school districts. (limit 1000 characters)

The PR-503 CoC have made contact with the Office of the PR Secretary of Education in charge of the educational homeless program to initiate referral coordination among this Office and CAS for unsheltered homeless households with children in need of housing. This coordination included participation of CoC leaders in meeting with the Agency's Social Workers in the program to increase knowledge of the CoC implementation of CAS and planning. CoC's domestic violence service providers maintain planning and referral meetings with this Office to assure appropriate implementation of McKinney-Vento requirements among this vulnerable population.

| FY2016 CoC Application | Page 45 | 09/14/2016 |
|------------------------|---------|------------|
|------------------------|---------|------------|

3B-2.11. How does the CoC make sure that homeless individuals and families who become homeless are informed of their eligibility for and receive access to educational services? Include the policies and procedures that homeless service providers (CoC and ESG Programs) are required to follow. (limit 2000 characters)

With the implementation of the CAS eligibility and needs assessment processes, the PR-503 CoC increased awareness among homeless individuals and families of their eligibility for and receive access to educational services. This process requires complete case management interventions by the development and follow-up of Individual Service Plans for every person served by CoC and ESG sub recipients. These requirements are extended to all service providers included within the PR-503 CoC geographic area. Collaboration agreements are underway with the PR Department of Education and a recently funded RHY program to include formal coordination and linkage processes with the CAS throughout the CoC.

3B-2.12. Does the CoC or any HUD-funded projects within the CoC have any written agreements with a program that services infants, toddlers, and youth children, such as Head Start; Child Care and Development Fund; Healthy Start; Maternal, Infant, Early Childhood Home Visiting programs; Public Pre-K; and others? (limit 1000 characters)

Domestic violence service providers and rental assistance programs, especially those whose CoC grantees are local government agencies and municipalities within the PR-503 CoC geographic area operates and/or maintain written agreement with Head Start and other services directed to serve infants, toddlers and youth children.

## 3B. Continuum of Care (CoC) Performance and Strategic Planning Objectives

### **Objective 3: Ending Veterans Homelessness**

#### Instructions:

For guidance on completing this form, please reference the FY 2016 CoC Application Detailed Instructions and the FY 2016 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

Opening Doors outlines the goal of ending Veteran homelessness by the end of 2016. The following questions focus on the various strategies that will aid communities in meeting this goal.

## 3B-3.1. Compare the total number of homeless Veterans in the CoC as reported by the CoC for the 2016 PIT count compared to 2015 (or 2014 if an unsheltered count was not conducted in 2015).

|   | 2015 (for unsheltered count, most recent year conducted) | 2016 | Difference |
|---|--|------|------------|
| Universe: Total PIT count of sheltered and unsheltered homeless veterans: | 69   | 30   | -39        |
| Sheltered count of homeless veterans:                                     | 32   | 30   | -2         |
| Unsheltered count of homeless veterans:                                   | 37   | 0    | -37        |

# 3B-3.1a. Explain the reason(s) for any increase, or no change in the total number of homeless veterans in the CoC as reported in the 2016 PIT count compared to the 2015 PIT count. (limit 1000 characters)

This reduction of the number of homeless veterans in our CoC is a result of combined efforts from the programs involved in CoC. By combining our resources, we were able to develop better strategies to identify, engage, and refer homeless veterans to better ensure their safety and identify stable housing, as quickly as possible. As well as developing better community strategies to remove veterans from the street, we have established an effective method for prevention with our local SSVF providers. These two combined, has ensured that veteran are correctly assessed and safely removed from the streets to stable housing. Another key factor has been the CoC involvement in the Major's Challenge to achieve Functional Zero in Puerto Rico. By participating in the progress of establishing a coordinated community plan, the CoC benefits from additional resources to aid those families facing

| FV2016 CoC Application | Dogo 47 | 09/14/2016 |
|------------------------|---------|------------|
| FY2016 CoC Application | Page 47 | 09/14/2016 |

156143351 COC\_REG\_2016\_135763

homelessness.

# 3B-3.2. Describe how the CoC identifies, assesses, and refers homeless veterans who are eligible for Veterean's Affairs services and housing to appropriate reources such as HUD-VASH and SSVF. (limit 1000 characters)

Veterans are identified through intensive community outreach plans done by homeless service providers within the CoC. Those homeless identified as veterans are immediately referred to the nearest VA Clinic or Hospital so they confirm their status and eligibility for Health Care for Homeless Veterans (HCHV). Regardless of eligibility, the participant is offered all housing options to ensure their safety. After the veteran has been removed safely from the streets, a housing plan is created to quickly house the veteran in stable housing. Programs like ES and TH serve as an immediate solution to those literally homeless veterans. The plan includes referrals to all available assistance, such as SSVF (and other ESG programs) for prevention and rapid re-housing, as well as HUD-VASH and other subsidies for long-term housing assistance.

# 3B-3.3. Compare the total number of homeless Veterans in the CoC and the total number of unsheltered homeless Veterans in the CoC, as reported by the CoC for the 2016 PIT Count compared to the 2010 PIT Count (or 2009 if an unsheltered count was not conducted in 2010).

|   | 2010 (or 2009 if an<br>unsheltered count was<br>not conducted in 2010) | 2016 | % Difference |
|---|--|------|--------------|
| Total PIT Count of sheltered and unsheltered homeless veterans: | 55   | 30   | -45.45%      |
| Unsheltered Count of homeless veterans:                         | 48   | 0    | -100.00%     |

## 3B-3.4. Indicate from the dropdown whether Yes you are on target to end Veteran homelessness by the end of 2016.

This question will not be scored.

# 3B-3.4a. If "Yes", what are the strategies being used to maximize your current resources to meet this goal? If "No" what resources or technical assistance would help you reach the goal of ending Veteran homelessness by the end of 2016? (limit 1000 characters)

The PR-503 CoC has successfully managed to sustain a low homeless veteran population. Thanks to community initiatives, homeless veterans can be identified and place in stable housing in a quick manner. CoC agencies have

| FY2016 CoC Application | Page 48 | 09/14/2016 |
|------------------------|---------|------------|
|------------------------|---------|------------|

worked to reduce the homeless population and make service available to them. Our goal for 2016 remains in target as the CoC looks for ways to eliminate existing barriers and red tape still experienced by our vets, and continues to participate in the efforts to achieve Functional Zero. Currently the BNL reports a total of 62 active homeless veterans, 30 are identified from the PR-503 CoC; 23 are sheltered, 7 remain unsheltered, some of which have voluntarily declined housing assistance. Our current numbers presented in the BNL demonstrate a sustained reduction of homeless veterans, which is compatible with our target or ending veteran homelessness.

### 4A. Accessing Mainstream Benefits

#### Instructions:

For guidance on completing this form, please reference the FY 2016 CoC Application Detailed Instructions and the FY 2016 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

4A-1. Does the CoC systematically provide Yes information to provider staff about mainstream benefits, including up-to-date resources on eligibility and program changes that can affect homeless clients?

4A-2. Based on the CoC's FY 2016 new and renewal project applications, what percentage of projects have demonstrated they are assisting project participants to obtain mainstream benefits? This includes all of the following within each project: transportation assistance, use of a single application, annual follow-ups with participants, and SOAR-trained staff technical assistance to obtain SSI/SSDI?

#### **FY 2016 Assistance with Mainstream Benefits**

Total number of project applications in the FY 2016 competition (new and renewal):

Total number of renewal and new project applications that demonstrate assistance to project participants to obtain mainstream benefits (i.e. In a Renewal Project Application, "Yes" is selected for Questions 2a, 2b and 2c on Screen 4A. In a New Project Application, "Yes" is selected for Questions 5a, 5b, 5c, 6, and 6a on Screen 4A).

Percentage of renewal and new project applications in the FY 2016 competition that have demonstrated assistance to project participants to obtain mainstream benefits:

| 30   |
|------|
| 30   |
| 100% |

4A-3. List the organizations (public, private, non-profit and other) that you collaborate with to facilitate health insurance enrollment, (e.g., Medicaid, Medicare, Affordable Care Act options) for program participants. For each organization you partner with, detail the specific outcomes resulting from the partnership in the establishment of benefits. (limit 1000 characters)

All CoC program funded projects that provide supportive services offer coordination of health insurance enrollment for their participants. Examples of assistance provided by CoC programs include transportation and postal address so that our participants can receive all the mail related to health insurance and other mainstream benefits. Puerto Rico's state funded health insurance program (which includes Medicaid) is divided in regions which are administered by different healthcare organizations. These healthcare organizations are contractually obligated with the State to qualify our

| FY2016 CoC Application | Page 50 | 09/14/2016 |
|------------------------|---------|------------|
|------------------------|---------|------------|

participants and have traditionally collaborated with our member organizations. These healthcare organizations are 5: PMC Medicare Choice; MMM MultiHealth; Molina Healthcare of Puerto Rico; Triple S Salud; and First Medical Health Plan. For all of these healthcare organizations, the outcome has been the effective approval of healthcare benefits within a reasonable time.

## 4A-4. What are the primary ways the CoC ensures that program participants with health insurance are able to effectively utilize the healthcare benefits available to them?

| Educational materials:                  | Х |
|---|---|
| In-Person Trainings:                    |   |
| Transportation to medical appointments: | Х |
|   |   |
|   |   |
|   |   |
| Not Applicable or None:                 |   |

### 4B. Additional Policies

#### Instructions:

For guidance on completing this form, please reference the FY 2016 CoC Application Detailed Instructions and the FY 2016 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

4B-1. Based on the CoCs FY 2016 new and renewal project applications, what percentage of Permanent Housing (PSH and RRH), Transitional Housing (TH), and SSO (non-Coordinated Entry) projects in the CoC are low barrier?

### FY 2016 Low Barrier Designation

| Total number of PH (PSH and RRH), TH and non-Coordinated Entry SSO project applications in the FY 2016 competition (new and renewal):                                      | 28   |
|--|------|
| Total number of PH (PSH and RRH), TH and non-Coordinated Entry SSO renewal and new project applications that selected "low barrier" in the FY 2016 competition:            | 28   |
| Percentage of PH (PSH and RRH), TH and non-Coordinated Entry SSO renewal and new project applications in the FY 2016 competition that will be designated as "low barrier": | 100% |

4B-2. What percentage of CoC Program-funded Permanent Supportive Housing (PSH), Rapid Re-Housing (RRH), SSO (non-Coordinated Entry) and Transitional Housing (TH) FY 2016 Projects have adopted a Housing First approach, meaning that the project quickly houses clients without preconditions or service participation requirements?

#### FY 2016 Projects Housing First Designation

| Total number of PSH, RRH, non-Coordinated Entry SSO, and TH project applications in the FY 2016 competition (new and renewal):                                      | 28   |
|---|------|
| Total number of PSH, RRH, non-Coordinated Entry SSO, and TH renewal and new project applications that selected Housing First in the FY 2016 competition:            | 28   |
| Percentage of PSH, RRH, non-Coordinated Entry SSO, and TH renewal and new project applications in the FY 2016 competition that will be designated as Housing First: | 100% |

4B-3. What has the CoC done to ensure awareness of and access to housing and supportive services within the CoC's geographic area to persons that could benefit from CoC-funded programs but are not currently participating in a CoC funded program? In particular, how does the CoC reach out to for persons that are least likely to request housing or services in the absence of special outreach?

| Direct outreach and marketing: | X |
|--------------------------------|---|
|                                |   |

|                        | 1       | I .        |
|------------------------|---------|------------|
| FY2016 CoC Application | Page 52 | 09/14/2016 |

| Use of phone or internet-based services like 211:                            | X |
|--|---|
| Marketing in languages commonly spoken in the community:                     |   |
| Making physical and virtual locations accessible to those with disabilities: |   |
|  |   |
|  |   |
|  |   |
| Not applicable:  |   |

### 4B-4. Compare the number of RRH units available to serve populations from the 2015 and 2016 HIC.

|  | 2015 | 2016 | Difference |
|--|------|------|------------|
| RRH units available to serve all populations in the HIC: | 115  | 35   | -80        |

4B-5. Are any new proposed project No applications requesting \$200,000 or more in funding for housing rehabilitation or new construction?

4B-6. If "Yes" in Questions 4B-5, then describe the activities that the project(s) will undertake to ensure that employment, training and other economic opportunities are directed to low or very low income persons to comply with section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u) (Section 3) and HUD's implementing rules at 24 CFR part 135?

(limit 1000 characters)

N/A

4B-7. Is the CoC requesting to designate one or more of its SSO or TH projects to serve families with children and youth defined as homeless under other Federal statutes?

4B-7a. If "Yes", to question 4B-7, describe how the use of grant funds to serve such persons is of equal or greater priority than serving persons

| FY2016 CoC Application | Page 53 | 09/14/2016 |
|------------------------|---------|------------|
|------------------------|---------|------------|

156143351 COC\_REG\_2016\_135763

defined as homeless in accordance with 24 CFR 578.89. Description must include whether or not this is listed as a priority in the Consolidated Plan(s) and its CoC strategic plan goals. CoCs must attach the list of projects that would be serving this population (up to 10 percent of CoC total award) and the applicable portions of the Consolidated Plan. (limit 2500 characters)

4B-8. Has the project been affected by a major disaster, as declared by the President Obama under Title IV of the Robert T. Stafford Disaster Relief and Emergency Assistanct Act, as amended (Public Law 93-288) in the 12 months prior to the opening of the FY 2016 CoC Program Competition?

4B-8a. If "Yes" in Question 4B-8, describe the impact of the natural disaster on specific projects in the CoC and how this affected the CoC's ability to address homelessness and provide the necessary reporting to HUD. (limit 1500 characters)

4B-9. Did the CoC or any of its CoC program Yes recipients/subrecipients request technical assistance from HUD since the submission of the FY 2015 application? This response does not affect the scoring of this application.

### 4B-9a. If "Yes" to Question 4B-9, check the box(es) for which technical assistance was requested.

This response does not affect the scoring of this application.

| CoC Governance:   |   |
|---|---|
| CoC Systems Performance Measurement:  |   |
| Coordinated Entry:  |   |
| Data reporting and data analysis:   |   |
| HMIS:   | X |
| Homeless subpopulations targeted by Opening Doors: veterans, chronic, children and families, and unaccompanied youth: | X |

|                               | ·       | ·          |
|-------------------------------|---------|------------|
| F)/0040 O O A a a l'a a t'a a | D 54    | 00/44/0040 |
| FY2016 CoC Application        | Page 54 | 09/14/2016 |
| l I'll                        |         |            |

156143351 COC\_REG\_2016\_135763

| Maximizing the use of mainstream resources:                  |   |
|--|---|
| Retooling transitional housing:                              |   |
| Rapid re-housing:  |   |
| Under-performing program recipient, subrecipient or project: | Х |
|  |   |
| Not applicable:  |   |

4B-9b. Indicate the type(s) of Technical Aassistance that was provided, using the categories listed in 4B-9a, provide the month and year the CoC Program recipient or sub-recipient received the assistance and the value of the Technical Assistance to the CoC/recipient/sub recipient involved given the local conditions at the time, with 5 being the highest value and a 1 indicating no value.

| Type of Technical Assistance Received            | Date Received | Rate the Value of the<br>Technical Assistance |
|--|---------------|---|
| HMIS   | 06/01/2016    | 3   |
| Equal Access Rule                                | 04/27/2016    | 5   |
| Under-performing Program Recipients and Projects | 04/28/2016    | 5   |
|  |               |   |
|  |               |   |

### **Submission Summary**

Ensure that the Project Priority List is complete prior to submitting.

| Page               | Last Updated |  |
|--------------------|--------------|--|
|                    |              |  |
| 1A. Identification | 08/12/2016   |  |
| 1B. CoC Engagement | 09/14/2016   |  |
| 1C. Coordination   | 09/14/2016   |  |

| FY2016 CoC Application | Page 56 | 09/14/2016 |
|------------------------|---------|------------|
| 1                      | 19      |            |

| 1D. CoC Discharge Planning      | 09/12/2016        |
|---------------------------------|-------------------|
| 1E. Coordinated Assessment      | 09/14/2016        |
| 1F. Project Review              | 09/14/2016        |
| 1G. Addressing Project Capacity | 09/12/2016        |
| 2A. HMIS Implementation         | 08/16/2016        |
| 2B. HMIS Funding Sources        | 08/24/2016        |
| 2C. HMIS Beds                   | 08/24/2016        |
| 2D. HMIS Data Quality           | 08/29/2016        |
| 2E. Sheltered PIT               | 08/16/2016        |
| 2F. Sheltered Data - Methods    | 08/15/2016        |
| 2G. Sheltered Data - Quality    | 08/15/2016        |
| 2H. Unsheltered PIT             | 08/16/2016        |
| 2I. Unsheltered Data - Methods  | 08/15/2016        |
| 2J. Unsheltered Data - Quality  | 08/15/2016        |
| 3A. System Performance          | 09/13/2016        |
| 3B. Objective 1                 | 09/14/2016        |
| 3B. Objective 2                 | 09/14/2016        |
| 3B. Objective 3                 | 09/14/2016        |
| 4A. Benefits                    | 09/14/2016        |
| 4B. Additional Policies         | 09/14/2016        |
| Submission Summary              | No Input Required |
|                                 |                   |